

made from
DADO[®]
quartz

installation
guide
countertop basin

Lifetime Warranty
The world's most luxurious
bathtub material since 1998



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Thank you for choosing DADOquartz® quality products. We recommend that you carefully read this guide to ensure your bathroom ware's proper installation and reliability for many years to come.

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Please ensure that your plumbing system is adequate and that you have sufficient space to complete the installation.

We recommend that you employ a suitably qualified professional to complete the installation of your new DADOquartz® bath. We cannot accept responsibility for poor or incorrect installation. Please keep these instructions in a safe place for future reference.



What is DADOquartz®?

Mined from the Southern African earth, DADOquartz® material is created by combining Quartz ore and other natural minerals. Quartz is a noble variety of silica which gives DADOquartz® its alluring and wellness characteristics.

DADOquartz® and our unique manufacturing process gives our products exceptional strength, hardness and distinguishing longevity. DADOquartz® material is undoubtedly "THE WORLD'S MOST LUXURIOUS BATHTUB MATERIAL".

10 Reasons why DADOquartz®

- Lifetime Warranty
- Natural Satin Beauty
- Heat Retention
- 100% Solid Throughout
- Non-porous: Stain Resistant
- Scratch Resistant: Easy Maintenance
- 100% UV Resistant: No Discolouring
- Extreme Tolerance
- Bacterial Growth Resistant
- Easy to Clean



Installation

Before Installation

- We recommend that the installation be done by a minimum of 2 people as a safety precaution. Also make sure to adopt the proper posture when lifting the bath or basin.
- Adhere to all local building and plumbing codes.
- The diagrams in this guide are not construction plans. They are visual aids.
- Check the basins for damages, do not install a damaged basin.
- The plumbing must be done by a qualified installer that complies with all local plumbing codes.
- Inspect drain and supply pipes and replace if necessary.
- Ensure that there is enough space beneath the top for the basin and the plumbing.

Installation Requirements

Please read the instructions carefully and follow the specified guidelines so as to avoid any damage to the fixture.

1. The owner/user of the product must keep this information for future reference.
2. Consult local building codes to make sure the installation complies with standards.
3. Remove the unit from its packaging. Before disposing of it, inspect the unit to make sure it is in good shape. Should inspection reveal any damage or defect in the finish, contact your distributor. The warranty does not cover damages or defects in the finish once it has been installed. The Manufacturer's responsibility for shipping damages ceases upon delivery of the product in good order to the carrier. All complaints regarding damage due to transport must be made.
4. Place the unit in the bathroom before you start working. Conserve all nuts and bolts.
5. To protect the unit during installation, we recommend that you lay a piece of cardboard on the bottom.
6. If the unit is covered with polyethylene protective film, do not remove until installation is complete to grant maximum protection. However, remove the film where any two surfaces will be in permanent contact.
7. Verify that all dimensions on the plan are the same as the ones of the unit.

Installation Notes

Caution: For basins that has deck mounted taps/faucets ensure that there is adequate clearance for the taps/faucets installation when determining the basin placement.



installation guide

countertop basin

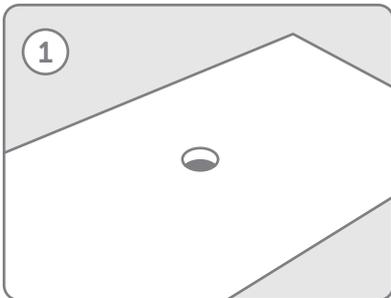
IMPORTANT! For basins that has deck mounted taps/faucets ensure that there is adequate clearance for the taps/faucets installation when determining the basin placement.

Technical Assistance

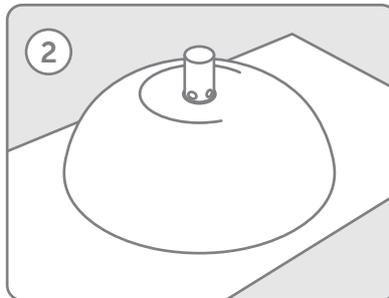
If further assistance is required please contact your local distributor or you can visit our website www.dadoquartzbathware.com

Countertop Basin Installation

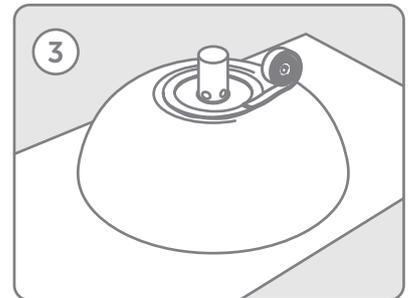
1. Pre-drill drain holes and faucet holes on any vanity or countertop chosen for basin installation.
2. Position the basin on the countertop or cabinet and attached the waste and drain fitting.
3. Apply SANSTIK rubber adhesive sealant or a bead of clear silicone caulk to the bottom of the basin.
4. Place the basin right-side up on the countertop aligning it with the drain opening and press hard for 1 minute to ensure that the basin does not shift.
5. Full cure is attained after 24 hours.
6. Install and connect the rest of the plumbing.



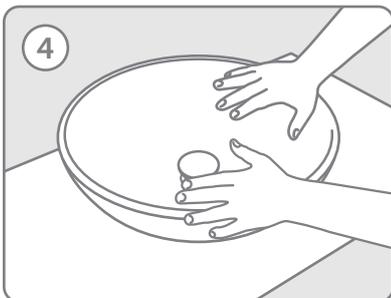
Pre-drill
drain hole.



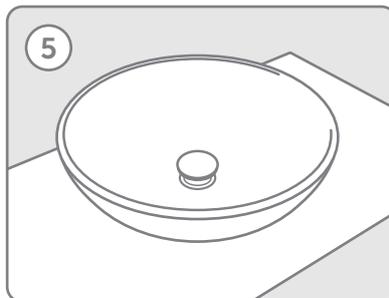
Attach waste to
the basin.



Apply SANSTIK or silicone
caulk to bottom of basin.



Position on countertop and
press hard for 1 minute.



Full cure attained
after 24hrs.



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Care And Maintenance

To ensure you can enjoy your DADOquartz® product for many years, we recommend you follow the maintenance and cleaning instructions below.

Routine Care

- Wash the DADOquartz® bathtub and basin with warm soapy water and a soft cloth after installation to remove any marks left behind after delivery and installation.
- Never expose the DADOquartz® product to petroleum-based products, such as paint removers, oven cleaners or other solvents (Note: personal hygiene products and cosmetics will not damage the surface).
- Stains should be treated and removed within 24 hours.

Standard Cleaning

- For standard cleaning of both gloss and matte finishes, multipurpose bathroom cleaning products should be used. Matte white finished products may occasionally require a mildly abrasive product.
- Highly abrasive products should be avoided, such products contain ammoniac as an ingredient and trichlorethane or methylene chloride. Use a mild detergent or the DADOquartz® surface cleaner on all DADOquartz® products.
- Tools required for cleaning are a damp cloth or sponge and a mild cleaning agent such the DADOquartz® surface cleaner.

Scratches

Should one ever encounter a scratch on the surface of the polished or matte white DADOquartz® bathtub or basin it can easily be removed using "wet n dry 400 grit" sandpaper. Apply with water and gently sand out the scratch in a circular motion. Ensure there is no surface dirt by flushing with water.

DADOquartz® Matte and Polished Finish

- We recommend sanding the area in a gentle circular motion, starting with 800-grit sandpaper for polished finish and 220-grit sandpaper for matte finish.
- Use a higher grit sandpaper to blend the repaired area to match the existing product finish.
- For polished finish, finish by polishing the surface using a cloth and white polishing compound for automobiles.



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countertop basin

Custom Colour Finish

- Do not use polish directly on the colour finish or rub with a sanding block.
- We highly recommend using a mild detergent or DADOquartz® Surface Cleaner to clean stains on the coloured surface.

Mild detergents are available at any grocery retail outlet and the DADOquartz® surface cleaner is available at your local DADOquartz® distributor.



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Repairs

Should a repair of a DADOquartz® bathtub or basin be required, send a photograph of the damage on the DADOquartz® product to the Customer Service Department of your local distributor.

Should you prefer to treat the repair, a repair kit is available at a cost and can be ordered from your local distributor.

A DADOquartz® repair kit consists of the following:

- DADOquartz® Mix
- Catalyst
- Acetone
- 1x220 grit sandpaper – for matte finish
- 1x400 grit sandpaper – for matte finish
- 1x800 grit sandpaper – for gloss finish
- 1x1200 grit sandpaper – for gloss finish
- Paint - for Custom colour finish (available on request)

Not included in the kit:

- Polish
- Cloth
- Wooden spatula

Instructions on Usage of the DADOquartz® Repair Kit

1. Place the contents of the DADOquartz® Mix on a clean, flat, hard surface (ideally one that you can discard after usage).
 - a. **Attention:** If the surface is not perfectly clean the colour of the final mixture may be affected.
2. Add 1 drop of the Catalyst to the paste and mix.
3. Before applying the mixture to any material, clean the damaged area with Acetone or similar solvent.
4. Place mixture onto damaged area with wooden spatula.
5. Let it dry for at least 7 hours.
6. Sand with abrasive paper until the damaged area becomes a smooth surface.
7. For gloss finish, apply a small amount of polish on the cloth. Rub the polish on the sanded area until the area becomes smooth.

Lifetime Warranty | Bathtubs & Basins

To demonstrate our confidence in the quality and reliability of our products every DADOquartz® bathtub and basin is backed by a lifetime warranty of 25 years. The Manufacturer warrants its bathtubs and basins to be free of defects in materials or craftsmanship for a period of 25 years from the date of delivery, a symbol of our commitment to the customer and their peace of mind.

The manufacturer's liability under this warranty is limited to the repair or replacement of the bathtub or basin, if defective in the opinion of The Manufacturer (Pty) Ltd. or its representative.

The warranty, starting on the original purchase date, is only offered to the original purchaser who acquires the product directly from The Manufacturer or from an authorised distributor.

This warranty may be invalidated if any of the following circumstances exist:

- The product was installed in a manner not appropriate to the product.
- The product was installed in a manner not appropriate to the product.
- The product was not used for an appropriate purpose.
- The product was exposed to harmful chemicals (like mineral acids) or extreme environmental conditions.

Any transformation or alteration made to a DADOquartz® product automatically voids the warranty.

The warranty does not apply to the second owner.

Colour finishes will not be covered under this warranty. The colour finish is painted on the outside of the DADOquartz® bathtubs and basins, should the product be damaged or chipped then the natural DADOquartz® finish will be visible. Damaged products can be treated at an additional cost.

The manufacturer's warranty is limited to repair or replacement (with a product of equal value), provided the claim is made to an authorized dealer or directly to The Manufacturer within the warranty period. Labour costs and other expenses entailed by replacement of a The Manufacturer product are not covered by the warranty.

For further information on the warranty of DADOquartz® products please visit the website www.dadoquartzbathware.com.



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